Organizations often pay a heavy price for not effectively preparing their managers.

Being promoted to a management or supervisory position can be a large step forward in your career, but you need to make sure that you’re prepared for the challenges ahead. Learn valuable techniques whether you are new to a supervisory role, targeting one in the near future, or are an experienced supervisor. The role of the supervisor is rapidly changing from a traditional model to a “leading in a work team” model. Both seasoned and new supervisors require a new set of skills to be successful in driving results from their teams. Successful team leaders drive value for their customers and are likely to receive increased responsibility. Course takeaways will apply broadly across industries.

26% Of managers expressed that they weren’t ready when they began managing others.
58% Of managers said that they didn’t receive any management training.

*Survey conducted by CareerBuilder.com

What Will You Learn?
- Effectively troubleshoot individual and team conflict
- Conduct performance appraisals and ongoing reviews
- Facilitate strong communication among team members
- Identify and develop high performing members of the team
- Run effective meetings and provide counsel in difficult situations
- Utilize leadership skills to develop high-performance work teams
- Navigate teams through a complex and ambiguous business landscape

Ways To Register:
1 ONLINE: www.PCS.uah.edu
2 PHONE: 256.824.6010 or 800.448.4031, 8:15 am – 5:00 pm (CST), Mon – Fri
3 IN PERSON: UAH, Wilson Hall, Room 103
WE ACCEPT: MasterCard, Visa, American Express, Discover, company Purchase Orders, and SF-182s

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